



RESORT MANAGEMENT

Wiggins Lakes & Preserve residents

10/28/26

Due to a serious decline in service over the last several months, the decision was made to terminate the service agreement with Arrow Pest Services. Bids were received from multiple different pest control companies, and our search prioritized several key goals including hiring a locally owned/operated vendor to help with ease of interior service scheduling and comparable services for a similar price point.

Despite the 60-day cancellation, which would have Arrow providing service until the end of November, several owners have reported difficulty in scheduling interior service the last few weeks. Anticipating continuing difficulties, Prior to my vacation in early October, I arranged for the replacement vendor to take over early – on Monday, November 2.

Technicians with the new vendor, Resort Pest Control, will be here next week to commence with their own full inspection and treatment of the grounds. They did a site survey prior to submitting a bid, but next week they will place new bait stations, check on existing rodent stations and put down their own “perimeter treatments” around the buildings.

During the transition period, Resort Pest has requested we hold all interior service requests until their perimeter treatments have had a chance to release. They will accept interior treatment requests for Wiggins residents starting Monday, November 16. On the morning of 11/16, I will provide the steps for scheduling interior service via eblasts as well as posting them on the home page at wlpnaples.com.

Thank you in advance for your patience as we work through this major transition. If you find that you have an **urgent** need to address live pests in your unit during the gap, please contact Dana in the on-site office via the Message the Manager link on wlpnaples.com or by calling the on-site office at 239-484-5695.

Thank you

Dana Schipper, CAM

On behalf of the Wiggins Lakes Board of Directors